



#### **Activities in 2025**

```
# National Conference on 26 May 2025
# National survey on card fraud
# National campaign in two waves (spring/autumn)
# Focus on phishing
# LINDA checklist / Repetition of the core messages
# Appeal to personal responsibility
# Even closer involvement of financial institutions and police
  forces
```

#### **National Conference**

- # National Conference on 26 May 2025
- Participants: 160 experts (financial sector and police)
- # 6 keynote speakers, one panel discussion, an entertaining supporting programme, a dedicated moderator and an online photo gallery made the event a success.
- # Very positive feedback from participants, many responses on LinkedIn





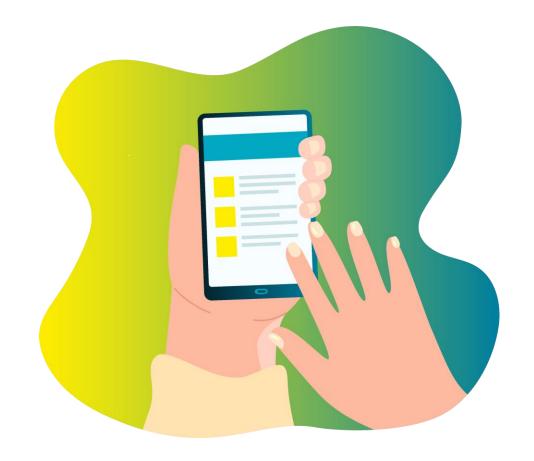
## Survey on the topic of phishing

- # Card Security's national survey was conducted from 21 February to 7 March. Questions were asked on the topics of card offences, phishing, most common fears, etc.
- # The aim was to obtain up-to-date information on behaviour and the most frequent card fraud offences.
- # The survey was presented at the Conference.
  The findings of the survey were also distributed to the media.



#### Media releases

- # Circulation of two media releases:
- # Press release 1: 14.5.2025: Campaign launch
- # Press release 2: 26.5.2025: Conference and survey



# Campaign 2025

- # Fisherwoman LINDA's got it!
- # Communication of code of conduct
- # Target group: the general public
- # Download Corner for multipliers
- # Online and social media campaign
- # Give-aways



**Spring wave: 14.5 to 11.6.2025** 

Autumn wave: 27.8 to 24.9.2025

#### **LINDA** checklist

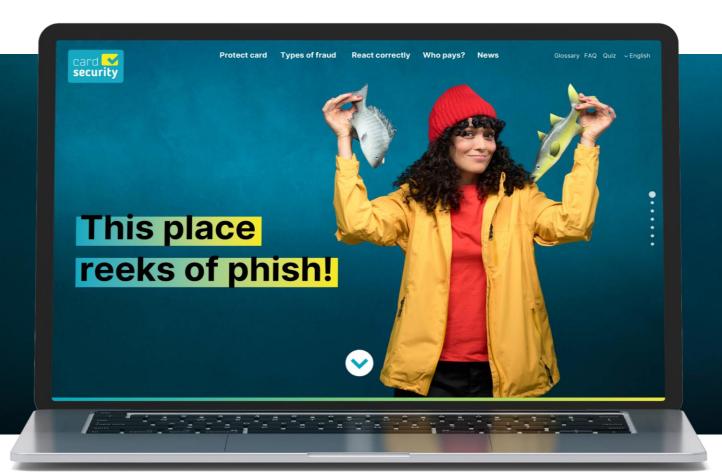
Adresse de l'expéditeur : à authentifier obligatoirement !

| # | EN |  | # | IT           |   |   |
|---|----|--|---|--------------|---|---|
|   | #  | Links and attachments from people you don't know must never be clicked on. |   |              | #   | Link et allegati: non aprirli mai se non conosci il mittente. |
|   |    |  |   |              | #   | Idee e contenuti: controllali sempre criticamente.            |
|   | #  | Information contained in emails must be assessed critically.               |   |              | #   | Neutralità delle allocuzioni: sono un campanello di allar     |
|   | #  | Neutral forms of address in messages raise your suspicions.                |   | <b># D</b> o | Domanda urgente e stress: destano sospetto.             |   |
|   |    |  |   | #            | Autore del messaggio: verificalo sempre con attenzione. |   |
|   | #  | Deadlines and urgency are suspicious.                                      |   |              |   |   |
|   | #  | Address of the sender should always be checked carefully.                  | # | DE           |   |   |
|   |    |  |   |              | #   | Links und Anhänge von Unbekannten nie anklicken.              |
| # | FR |  |   |              | #   | Inhalte in E-Mails stets kritisch prüfen.                     |
|   | #  | Liens et pièces jointes d'inconnus: à fuir absolument !                    |   |              | #   | Neutrale Anrede in Nachricht macht stutzig.                   |
|   | #  | Informations dans les mails: à vérifier impérativement !                   |   |              | #   | Dringlichkeit und Zeitdruck sind verdächtig.                  |
|   | #  | <b>N</b> eutralité de la formule de salutation : à analyser                |   |              | #   | Absender immer genau überprüfen.                              |
|   | "  | attentivement!   |   |              | #   |   |
|   | #  | Délais urgents : à suspecter immédiatement !                               |   |              |   |   |

# Campaign 2025



## Website with tips and LINDA



- # Links and attachments from people you don't know must never be clicked on.
- # Information contained in emails must be assessed critically.
- # Neutral forms of address in messages raise your suspicions.
- # Deadlines and urgency are suspicious.
- # Address of the sender should always be checked carefully.

#### **Download-Corner**

- # The Download Corner on the Card Security website is aimed at police forces and financial institutions.
- # Various materials (posters, online banners and social media posts, tips) relating to the LINDA campaign are available there.
- # These can be used by police forces and financial institutions.
- # Customised formats can also be requested directly from Card Security.



### **Download-Corner**







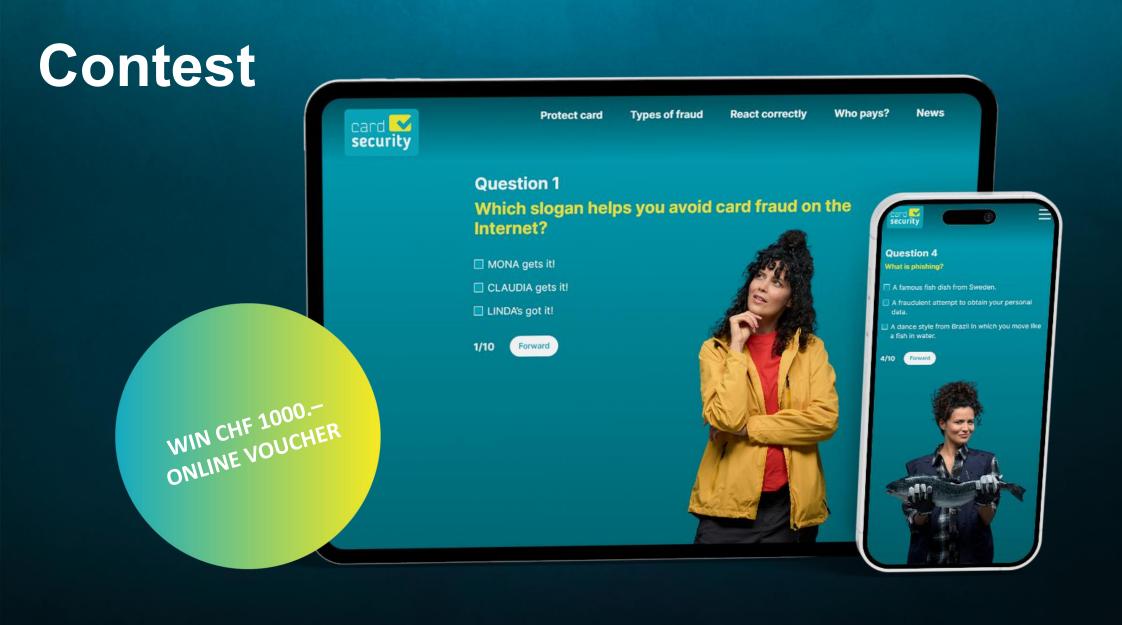




## Online and social media campaign

- # The LINDA campaign were primarily distributed via online media and social media.
- # The banners will be published on news and social media platforms via programmatic advertising.
- # The online banners are linked to a competition to lead the target groups to our website and increase awareness of the subject.



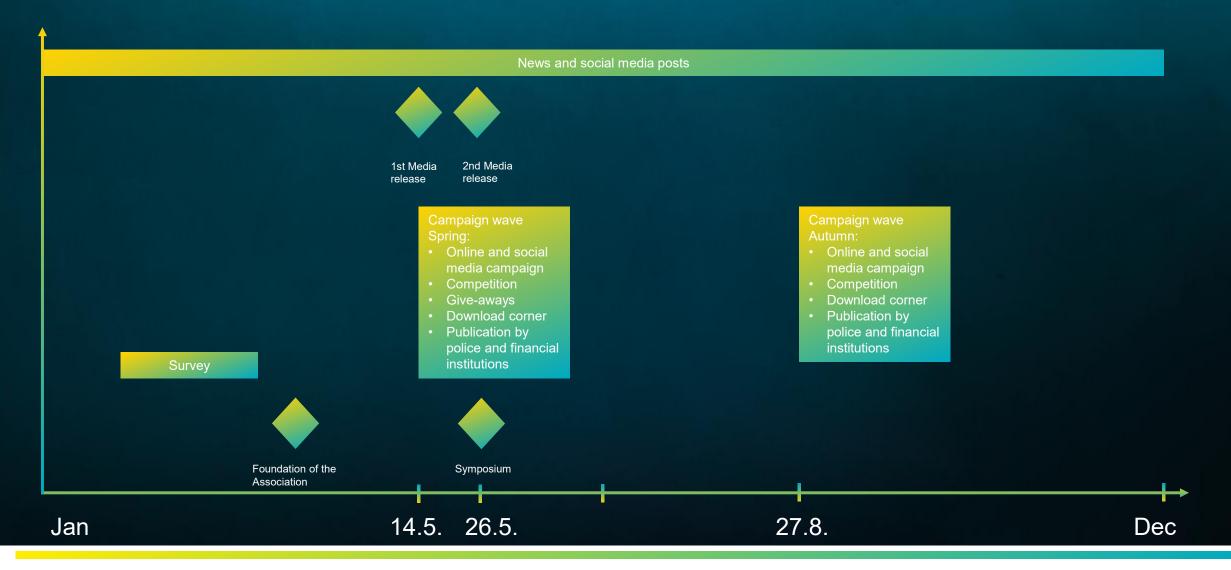


# **Give-Away**

- # Police forces were able to order the give-aways (Fisherman's Friend and the LINDA card (plastic card)) for the first wave free of charge for distribution to the public.
- # Financial institutions were also able to order these give-aways for their customers from Card Security at their own expense.



#### Timeline



#### Join in!

- # Support Card Security's LINDA campaign:
  - # Use the Download Corner.
  - # Refer to our competition (with quiz and attractive prize).
  - # Distribute the LINDA give-aways.
  - # Spread the word about our social media posts.
  - # Register for our Newsletter.



Circulation of information about the prevention campaign by the police and financial institutions contributes to cardholders becoming more cautious.

# Thank you for your attention!